

CMHQ Privacy Policy

1. Introduction

ChangeMakersHQ ("We", "Us", "Our") is committed to protecting the privacy and security of personal data. This Privacy Policy explains how we collect, use, store, and share personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR) and the Children's Online Privacy Protection Act (COPPA).

2. Data Controller

For the purposes of applicable data protection laws, we are the data controller of the personal data we collect.

3. What Data We Collect

We may collect the following types of personal data:

- Identifying information such as names and birth dates
- Contact information such as email addresses and phone numbers
- School information such as school name and grade level
- Parent or guardian contact details for participants under the age of 18
- Any other information necessary for participation in our programs

4. How We Collect Data

We collect data in the following ways:

- Directly from participants when they register for our programs
- From parents or guardians when they provide consent for their child's participation
- From our partner organizations in connection with our programs

5. How We Use Data

We use personal data for the following purposes:

- To facilitate participation in our programs
- To communicate with participants and their parents or guardians
- To comply with our legal obligations
- To improve our programs and services

- We do not use personal data for automated decision-making or profiling, and we do not sell or rent personal data to third parties.

6. Legal Basis for Processing

We process personal data on the following legal bases:

- Consent: We will ask for your consent to collect and use your personal data where required by law.
- Contractual necessity: We may need to process your personal data to fulfill a contract with you or to take steps at your request before entering into a contract.
- Legal obligation: We may need to process your personal data to comply with relevant laws and regulations.
- Legitimate interests: We may process your personal data where it is necessary for our legitimate interests or the legitimate interests of a third party, provided those interests are not outweighed by your rights and interests.

7. How We Store Data

We store personal data securely in accordance with industry best practices. We take appropriate technical and organizational measures to protect personal data from unauthorized access, use, or disclosure. We retain personal data for as long as necessary for its purpose, unless a longer retention period is required or permitted by law.

8. How We Share Data

We may share personal data with our partner organizations for the purpose of facilitating our programs. We may also share personal data with service providers who perform services on our behalf, such as hosting providers or email service providers. We require all third parties to respect the security of your personal data and to treat it in accordance with the law.

We may also share personal data with law enforcement or other authorities if required by law or if we believe such action is necessary to protect the rights, property, or safety of our organization, our users, or others.

9. International Transfers

As part of our international operations, we may transfer personal data to countries outside of your country of residence. When we do so, we will ensure that appropriate safeguards are in place to protect your personal data in accordance with this Privacy Policy and applicable laws.

10. Children's Data

We comply with all applicable laws and regulations regarding the collection and use of children's data. We only collect and use children's data with the verifiable consent of a parent or guardian, and we take extra precautions to protect the privacy and security of children's data. We do not knowingly collect personal data from children under the age of 13 without such consent.

11. Your Rights

Depending on your location and applicable laws, you may have certain rights in relation to your personal data, including:

- The right to request access to your personal data
- The right to request correction of inaccurate or incomplete personal data
- The right to request deletion of your personal data
- The right to object to or restrict our processing of your personal data
- The right to request transfer of your personal data to another party
- The right to withdraw your consent at any time where we are relying on consent to process your personal data
- To exercise these rights, please contact us at [contact details]. We may need to verify your identity before responding to your request.

12. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any significant changes by posting a notice on our website or sending you an email.

13. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, or if you wish to make a complaint, please contact us at info@cmhqglobal.com.

14. Supervisory Authority

If you are not satisfied with our response to your complaint or believe our processing of your personal data does not comply with data protection laws, you can make a complaint to the data protection authority in your country.